

BERGSTRÖM

H634

**4G Easy Use
Smartphone**

Instruction Manual

Table of Contents

Box Contents	5
Brief Introduction to Smartphones	6
Insert SD card.....	10
Charge Mobile phone	11
Parts	12
ICONS	13
QUICK START GUIDE	13
HOME PAGE.....	14
SOS setting	17
Basic Setting.....	18
SD card.....	20
Set locked screen	23
Set unlock pattern.....	23
Set unlock PIN code	24
Set unlock password	24
BATTERIES.....	29
DISPOSAL.....	30



Model No.	H634BLK (4G)
Dimension	145.1*72.3*11.9mm
Weight	≈110g (excluding battery)
OS	Android 11
Internal Memory	1GB RAM+8GB ROM
External Memory	Max. 64G SD Card
SIM Card Type	Dual Micro SIM
Network:	2G/GSM (MHz): 850/900/1800/1900
	3G/WCDMA (MHz): 900/2100

GSM/WCDMA/FDD 4G	4G/FDD LTE (MHz): 800/850/900/1800/2100/2600
Wireless	WIFI, WAPI (802.11 b/g/n), WiFi Direct, WiFi Hot Spot,
Processor	1.4Ghz Quad-Core
Battery Capacity	2000mAh
Standby time (Open Data)	400 Hours (Single SIM Card On) 250 hours (Dual SIM Card On)
Max. Talk time	18 Hours (BT and WIFI Off)
Port of Charging	Type C USB
Main Plug	5V 1A
VoLTE (Voice over LTE)	YES
VoLTE (Voice over WIFI)	YES
Handwriting Input	Yes
Proximity Sensor	Yes
Light Sensor	Yes
G-Sensor	Yes
Quick Charger	NO
OTG	Yes
Connectivity Bluetooth	V2.1+EDR, V4.2
GPS	YES
Back Camera	5 Megapixel
Front Camera	5 Megapixel

Flash light	Yes (Camera, Video On)
Screen Size/ Pixels	5.0INCH/480*854
Audio Player	Yes
Speaker	Built in 1511 AAC Speaker
Video Player	Yes
Video Recorder	Yes
NFC	No
Sound Recorder	Yes
FM Radio	Yes by earphone
Audio Jack	3.5mm
Languages Supported:	English, Chinese, German, Italian, Japanese, Korean, Spanish (Latin America, Spain), Arabic, Catalan, Croatian, Czech, Danish, Dutch, Finnish, Greek.....

- **USB cable length 1m**

Box Contents

- 1× 4G mobile phone
- 1× Li-ion Battery 2000mAh
- 1× USB Type-C cable
- 1× Adaptor 5V/1A
- 1× Headset
- 1× User Guide
- 1× Important Safety Notice

Information for user manual

The content of the manual is correct as and when it is released. This manual is for information only and subject to change without prior notice. Reasonable efforts have been made in the preparation of this manual to assure its accuracy and The Enterprise Department assumes no liability resulting from any errors or omissions in this manual, or from the use of the information contained herein.

The Enterprise Department operates on a policy of continuous development. The Enterprise Department reserves the right to make improvements, changes or revisions in the design of the phone or the information contained in the manual without any obligation to notify any person of such revisions and changes and without prior notice.

Some of the contents in this manual may differ from your phone, depending on the software installed, your SIM card or your service provider and is subject to change without prior notice.

You may incur additional charges for usage of data services, such as messages, uploading and downloading, auto-syncing, or using location services. To avoid additional charges and details, please contact your services provider.

Brief Introduction to Smartphones

Apps: Apps is short for Applications. They are shortcuts that let you go directly to the program or website you want to access.

- **Scrolling through the phone and applications**

In order to access an App you need to tap on it.

For example if you want to take a picture look for the camera app and tap on it. The camera will appear and you will need to press on the circular button to take a picture.

To view your photographs go to the Gallery App.

- **There is more than one screen with Apps. To scroll to the next page swipe left.**
- **To use the keyboard, tap where you want to type and the keyboard appears automatically.**

Texting

Read the messages:

When a message is received, it will appear on the main screen, when the phone is unlocked you can then open the message and reply from there. There will not be any indication of a new message showing on the 'messages' app icon. Or tap on Messaging App to read received text messages.

Send a message:

Once you have opened the message from a contact, the option type to compose or enter message will appear at the bottom on the screen. Tap this area and a keyboard will appear on screen allowing you to type your message. Then tap on the word send or on an envelope with an arrow symbol.

Making a phone call

Tap on the phone app. Tap the keypad symbol.

A keyboard with number will appear.

Dial the number and tap on the phone symbol.

To call a contact: tap on the phone symbol, find the picture or the word Contact on screen. Scroll up and

down until you find the name of the person. Then tap on their name and tap on the phone symbol.

Contacts

You can add a contact by tapping on the phone symbol as if to make a call, and then key in the number.

There is a Create a new contact and Add to the contact in the bottom hand corner to add a new contact.

When adding a new contact with the same name, the existing contact will appear. To add details as new contact just scroll and it disappears, you can create the new contact.

To add a number to an existing contact you need to go to edit which is the pencil icon shown when you go into the contact from your list.

With some phones it will then ask if you would like to store the contact on your phone or your sim card. If you save it to the sim, then you can move your contacts easily if you get a new phone. Enter the person's name and tap on Save. You can also view your contacts through the contacts icon on the smartphone.

Connecting to Wifi

Wi - Fi or wireless internet allows you to access the internet without using your mobile data for example using your home broadband.

Check that the Wi - Fi option is turned on then select the Wi - Fi network you want to connect to and enter the password. If the word connected appears under the network name then you are connected to the Wi-Fi.

For some of the Wi-Fi networks you will need a password.

At home your wireless network name (SSID) is normally the name of your internet provider followed by some numbers.

Once you click on the wireless network name you may be asked to enter a password. The name of the wireless network and password is on a label underneath your router. Look for details under WEP Key or Wireless Key. For Wi - Fi public places some may require a password and some may not.

Download additional Apps

Apps can be downloaded from Play Store. To log into Play Store a Gmail address is required.

There are many free Apps to choose from others you will have to pay for.

Install SIM Card

(Micro SIM CARD 12*15MM)

The phone supports from 2G,3G to 4G SIM.

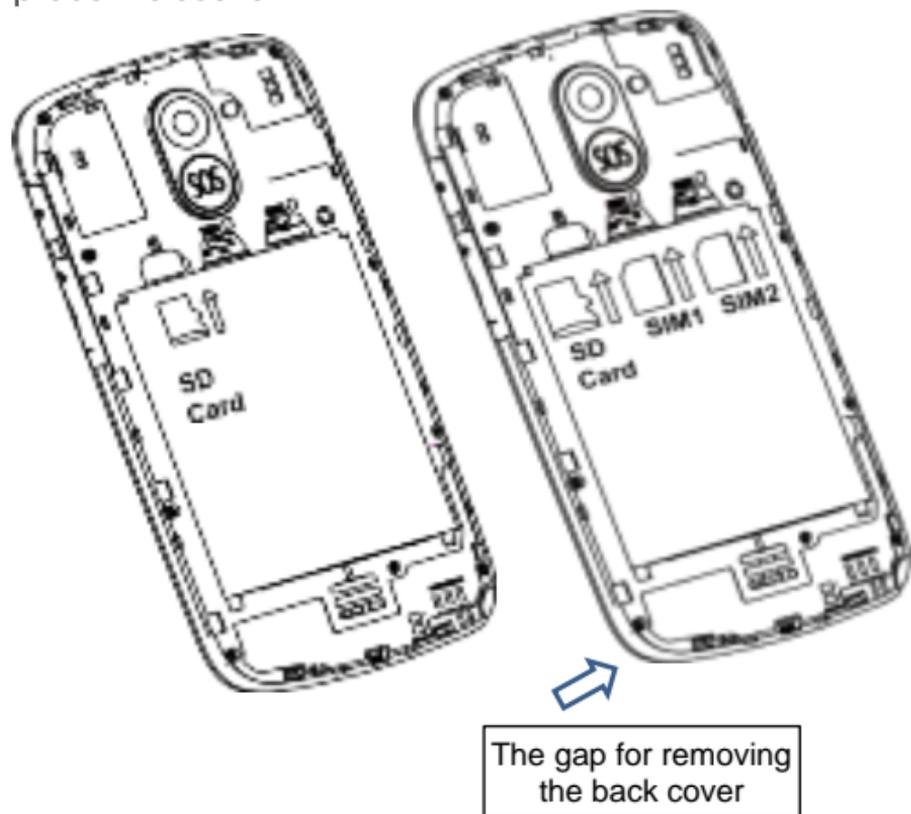
If your SIM card has a PIN, then you need to input the PIN, otherwise there is no need for a PIN.

You must insert the SIM card before using the phone.

1. Switch off the mobile phone
2. Remove the back cover through the gap in the bottom right corner of the phone when facing the screen and then remove the back cover of the device.
3. Insert the SIM card correctly in the card slot (See figure below)

NOTE: When removing the SIM card from the phone, to protect the pins of the SIM card socket from damage,

carefully remove the card. Do not use sharp tools to probe the socket.



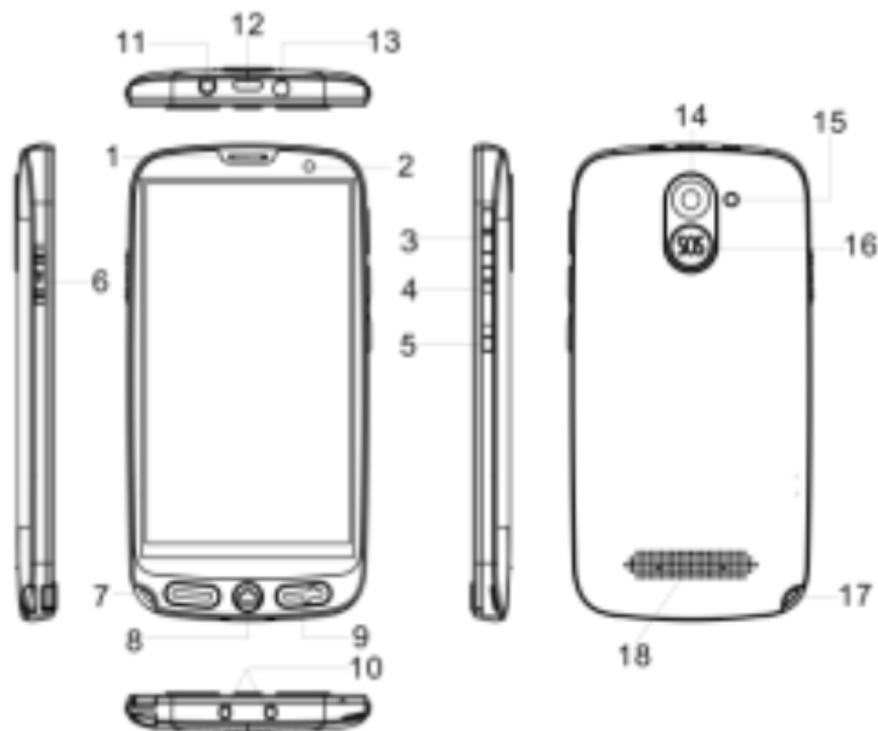
Insert SD card

The phone supports SD card (max.64GB), which is a multimedia memory card used to multiply the memory of the device. Please follow the instructions as above mentioned.

Charge Mobile phone

Your phone is powered by a rechargeable battery. If your phone displays a message which notifies you that the battery power is too low. Please recharge the battery. Connect the charger to a power outlet and the type C connector to the phone`s USB-C port.





Parts

1	Receiver	10	Seat Filling Contact Position (Not available)
2	Front Camera	11	Earphone Jack
3	On/Off Key	12	Type-C Interface
4	Volume Up	13	Led Flashlight
5	Volume Down	14	Rear Camera
6	Flashlight Key	15	Flashlight
7	Call Key	16	Radio Distress Signal Key
8	Return Key	17	Rope Threading Hole

9	Hang-Up Key	18	Loudspeaker Sound outlet
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ICONS

	USB connected		Airplane Mode on
	Return button		Downloading
	Display options of a selected function		Home button
	Battery Level		WiFi connected, internet is available

QUICK START GUIDE

1.1 Keys Function

Power button		Short press to sleep/wake up, long press to startup and shutdown.
Volume + (up)		Increase the volume
Volume - (down)		Decrease the volume
HOME button (home)		Click it in any menu will return to main menu.
Back button (back)		Click it to return to previous menu
Menu button		Touch this icon to access options of a selected function

HOME PAGE

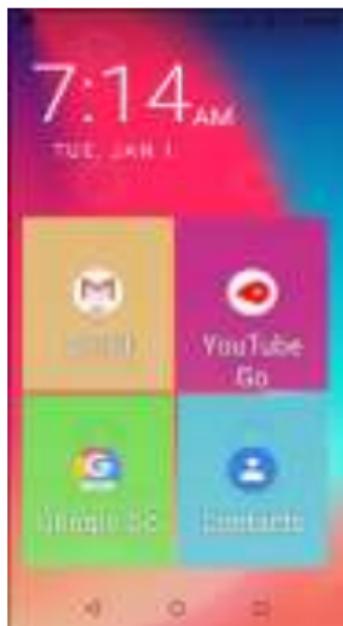
Lock & Unlock phone

Unlock the Phone: Swipe up to unlock.

Lock the Phone, you can press the side Lock/Unlock key



Main menu as below



**Swipe left and right
to select APP**



Swipe down from the TOP, you can see the Shortcut button.

Home screen apps are:

Whatsapp, Telephone, Messaging, Camera, Contacts, Gallery, Facebook, Skype, Telegram, Music, Clock, Files, Chrome, AccuWeather, Sound Recorder, Gmail, Calendar, Youtube, Calculator, Maps Go, Playstore, Settings, SOS, Assistant, Wireless Update, FM Radio, Google Go, Duo. M1, M2, M3, M4, Emergency 999, Son, Daughter, Family for speed dial photo contact.

Note: Wireless update is for software updates if there are bugs being fixed.



SOS setting



You can switch on/off, setting number list and female & male number, SMS message.

SOS Setting: Press the SOS Key, you can see the option:

“SOS Setting”, when SOS status is on, press and hold the “SOS” key and the SOS function will start as below. And you can also set remind messages.

SOS procedure: When SOS status on and long press key “SOS”, the SOS function started with below:

A loud emergency alarm will be sound.

At the same time, a SMS with content “PLS HELP ME.” will be sent to all the emergency number; along with the SMS, your GPS location will be sent to the emergency number.

It will start to call the emergency numbers one by one, each number will be called once.

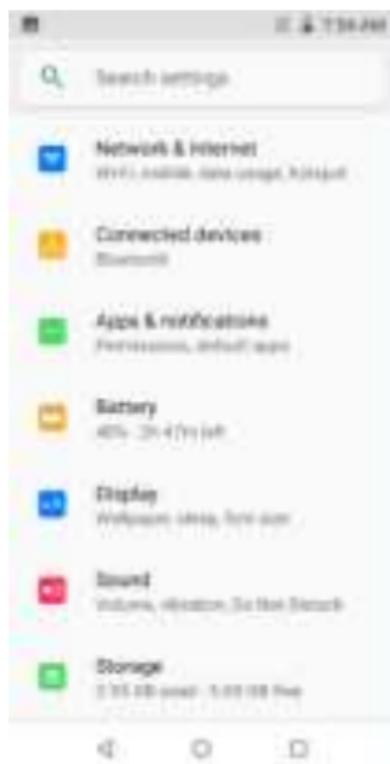
If somebody answers the call, the SOS will be stopped; or if nobody answers the call, it will stop after one attempt.

Basic Setting

1.2 Wireless and Internet

1.3 Connect Wi-Fi

- 1) In the main menu or interface, choose setting >> Network & Internet application procedure.
- 2) Click Wi-Fi, open Wi-Fi, Phone will automatically search the available Wi-Fi wireless Internet.
- 3) Choose the Wi-Fi Internet you want to connect, if it has password, it will pop up the password window, enter password, click connect.



Data Usage

To check SIM card and WIFI data usage in the main menu, choose Settings >> Network & Internet



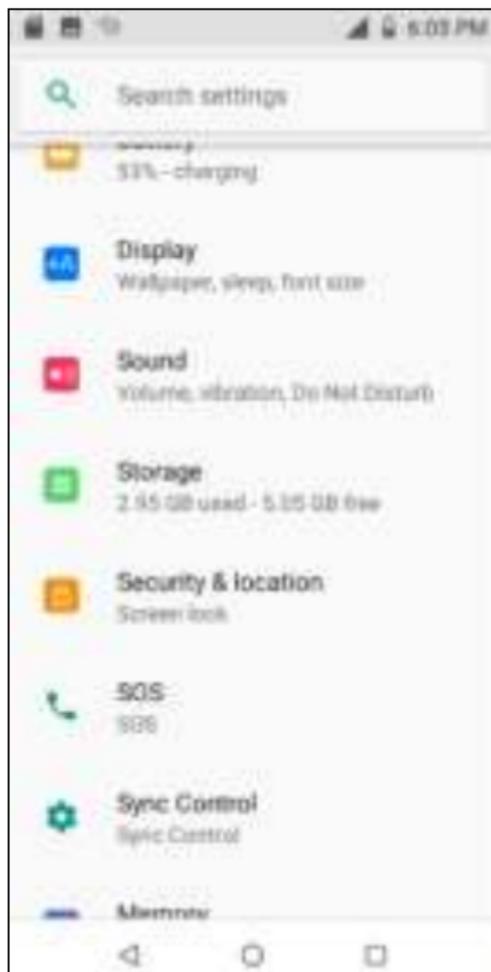
1.4 Storage

Open setting function, click memory, click preferred install location, you can choose install new application to choose preferred install location.

Check SD card and Phone storage space.

1. Enter into setting application.
2. Click storage, check storage space.

Phone storage



System storage

System storage is the space Phone leave
For system file, it can't
be viewed.

Internal storage

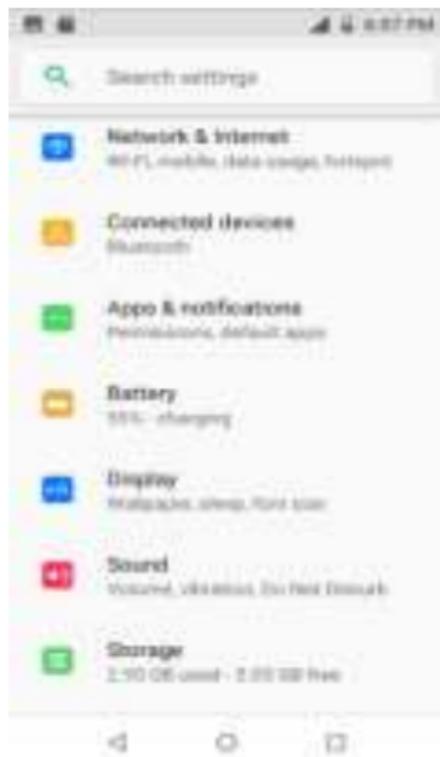
Internal storage is
Phone local NAND
storage, if you need to
check the storage
content, you can
check it in main menu.

SD card

You can check storage space, SD card available space,
remove SD card and erase SD card

1.5 Battery

Click settings function, select battery, you can view the battery situation. A fully charged battery lasts for about 250 hours standby time or 8 hours talking time.



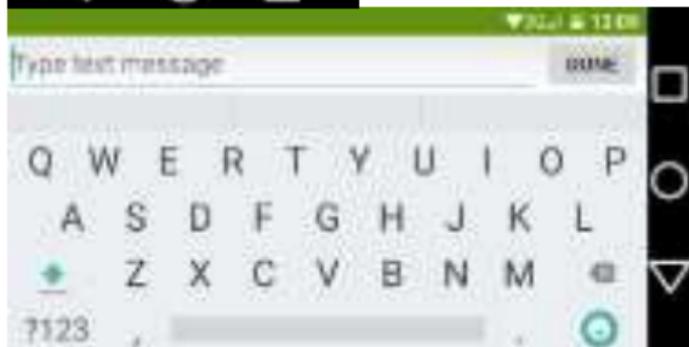
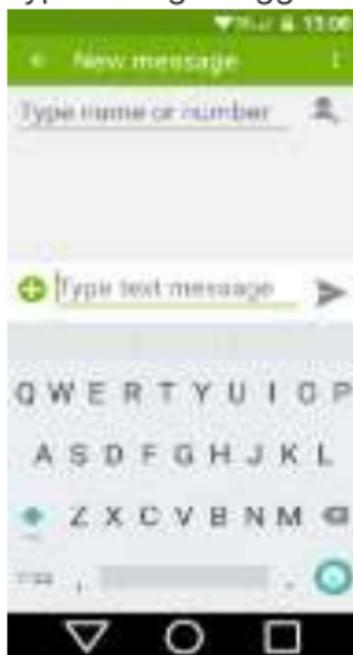
Contacts

The software records both surname and given names. The first name will be displayed first, then the surname. Contacts will be displayed in alphabetical order based on the surname.

You can store more than one phone number for each contact.

1.6 Typing message

When you are typing, you can turn the phone and the keypad will get bigger.



1.7 Safety Setting

Set locked screen

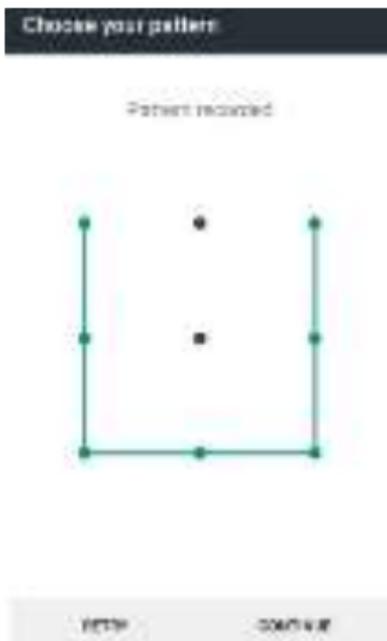
The screen can be locked with a password and pattern, pin and face. Setting >> Security >> Screen Lock / Face unlock

If no security code or pattern is set, just swipe up the screen to unlock the phone.

Note: After setting screen locked, you should enter the passcode each time when you startup or screen is locked

Set unlock pattern

(1) Click setting application in main menu. (2) Click **Security**. (3) Click **Screen lock**. (4) Click **Pattern**. (5) The unlocked pattern board will pop up, there are nine touch spots, connect 4 points from vertical, horizontal or diagonal direction. move your finger from the screen when finished. The system will record your new unlock pattern. (6) Click **continue**. (7) When you see the reminder, enter the unlock pattern, then click **confirm**.



Set unlock PIN code

(1) Click setting application in main menu. (2)Click **Security**. (3) Click **Screen lock**. (4) Click **PIN** (5) Enter new PIN code(numbers) and click continue. (6) Enter new PIN code again and click confirm.

Set unlock password

- 1) Click setting application in main menu.
- 2) Click **Security**.
- 3) Click **Screen lock**.
- 4) Click **Password**.
- 5) Set new password (letters and numbers) and then click continue.
- 6) Enter the password again and the click confirm.

Camera

Photos can be downloaded via Bluetooth.

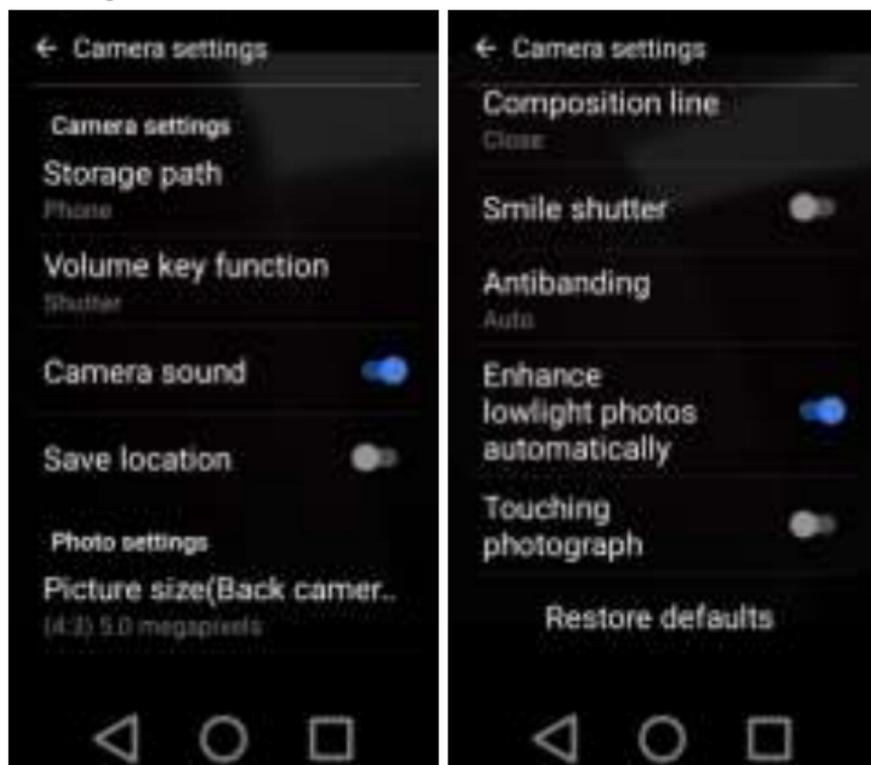
Touch Camera icon to activate camera, keep lens clean before taking photos.

Place two fingers on the area of the screen you would like to zoom into. Then slowly spread your fingertips apart to zoom in.



Access to other camera settings as indicated by the arrow.

Settings are



Date & Time Setting

Option 1. Keep the Date & Time synchronous with the internet if the WIFI or Mobile Network is on.

Option 2. Access to the setting > System> Date & Time to set it once the network is off.

Maintenance & Safety

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all time after reading it.

- **Charger and Adapter Safety**
- Charger and adapter are designed for indoor use only.
- **Battery Information and Care**
- Recharge the battery after long periods of non-use to maximize battery life.
- Battery life will vary due to usage patterns and environmental conditions.
- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal status. In this case, remove the battery from the phone, reinsert it, and turn the phone on.
- **General Notice**
- Do not place items containing magnetic components such as a credit card, phone card, bank book, or train tickets near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.
- Talking on your phone for long period of time may reduce call quality due to heat generated during use.
- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.
- Using the phone in proximity to receiving equipment (i.e. TV or Radio) may cause interference to the phone.
- Do not immerse your phone in water. If this happens, remove the battery and take it to an Authorized Service Center.
- Do not paint your phone.

- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ring tones, text messages, voice messages, picture, and videos could also be deleted.) The manufacturer is not liable for damage due to the loss of data.
- Do not turn your phone on or off when the phone is close to your ear.
- The working temperature for the phone and accessories is $-10^{\circ}\text{C}\sim 45^{\circ}\text{C}$.
- When charging, please place the phone in an environment that has a normal room temperature and good ventilation. It is recommended to charge the phone in an environment with a temperature under 40°C . Please ensure to use only the charger offered by the manufacturer. Using unauthorized charger may cause danger and violate the authorization of the phone and the guarantee article.
- Dispose of used batteries according to the instructions.
- Excessive sound pressure from earphones and headphones can cause hearing loss.

Warning: Company will not bear any responsibility for any incompliance with the above guidelines or improper use of the mobile phone. Our company keeps the right to make modifications to any of the content here in this user guide without public announcement in advance. The content of this

manual may vary from the actual content displayed in the device. In such case, the latter shall govern.

BATTERIES

- Keep batteries away from children and pets.
- Do not mix used and new batteries.
- Remove the batteries if left for long periods.
- Never dispose of batteries in a fire.
- Battery disposal, spent or expired batteries must be properly disposed of and recycled in compliance with local regulations. For detailed information, contact your local authority.
- Follow the battery manufacturer's safety, usage, and disposal instructions.

DISPOSAL

- Coopers of Stortford use recyclable or recycled packaging where possible.
- Please dispose of all packaging, paper, cartons, packaging in accordance with your local recycling regulations.
- At the end of the product's lifespan please check with your local council authorised household waste recycling centre for disposal.
- Plastics, polybags – this is made from the following



recyclable plastic. LDPE OTHER (CPE-7)

**UK
CA**

C E



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*UK Calls cost around 7 pence per minute plus your
telephone company's network access.

Please check with your telephone supplier.