



**This item is heavy and will need 2 persons for lifting.**

### Dimensions

(H) 111.7 x (W) 33 x (D) 103 cm

Weight: ca 57.35kgs

- POLYSTONE FIREPLACE WITH ELECTRIC FIRE INSERT ASSEMBLED
- THE TRADITIONAL APPEARANCE HIDES CONVENIENTLY MODERN TECHNOLOGY – LED DIGITAL TEMPERATURE READOUT CAN BE SET IN BOTH CELSIUS AND FAHRENHEIT AND CONTROLLED BY REMOTE FROM THE COMFORT OF YOUR CHAIR
- THE REALISTIC LED FLAME EFFECTS HAVE 8 LEVELS OF BRIGHTNESS CONTROLLED AND CAN ALSO BE SET TO RUN WITHOUT THE HEATER FOR ADDED ATMOSPHERE
- 2X HEAT SETTINGS
- A CONVENIENT TIMER FUNCTION WHICH CAN BE SET FROM 0.5-9HRS
- THE TEMPERATURE CONTROL CAN RUN BETWEEN 10-30 DEGREES



**Caution**  
Hot surface

**CAUTION! THIS ELECTRICAL APPLIANCE'S EXTERNAL SURFACES WILL GET HOT IN NORMAL USE. ALLOW TO COOL BEFORE TOUCHING THE EXTERNAL SURFACES.**

### TECHNICAL SPECIFICATIONS

Rated voltage	AC 220-240V, 50Hz
Rated Power	1800W
Power of Heating Apparatus	900W/1800W
Flame Power	4W

**ASSEMBLY INSTRUCTIONS / INSTRUCTIONS FOR USE:**

Unpack the components carefully. Please check all parts have been removed from the packaging.

**Guide for Quick Reference**

I. Please ensure the following points before installation:

II. The heater of the electric fireplace may give off a little harmless odour for the first time, which is normal when the heating unit is first used. The odour will disappear in time.

III. Please check the rating label at the back of fireplace. The rated voltage and power supply of electric fireplace shall be the same as outlets.

IIII. In case the fireplace fails to give off heat, please ensure the heating switch is in the correct position. For detailed information, please refer to the section of operation in the specification.

**IMPORTANT SAFETY INSTRUCTIONS**

**Warning:** Any use of this appliance other than recommended by the manufacturer in this user manual may cause fire, burns, electric shock and /or other serious injuries.

**When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following:**

1. Read all instructions before using this appliance.
2. This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The grill at the top of this heater in particular will become hot when the heater is active. Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains etc. At least 1m away from the front of the appliance. Keep all items away from the sides and back of the appliance and take special care not to block the air intake or exhaust vents. Use handles when moving this heater.
3. Extreme caution is necessary when the appliance is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Do not operate the appliance if the power cord or plug has been damaged or the heater has been damaged or malfunctioned in any way. Take the appliance to authorized service facility for examination, electrical or mechanical adjustment or repair.



CAUTION

RISK OF ELECTRIC SHOCK

DO NOT OPEN



NO USER-SERVICEABLE PARTS INSIDE

5. Do not use outdoors.
6. Do not use the appliance in bathrooms, laundry areas and similar indoor locations. Never locate the appliance where it may fall into a bathtub or other water container.
7. Do not run the power cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Take care to position the cord away from high traffic areas and such that it cannot be tripped over.
8. To disconnect the appliance, turn all controls "OFF", then remove the plug from the outlet.
9. This appliance has a polarized plug (one blade is wider than the other). This plug will fit in an outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the appliance.
11. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces like a bed, where openings may become blocked.
12. A heater has hot and arcing or sparking parts inside. Do not use in areas where petrol, paint or flammable liquids are used or stored.
13. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
14. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or reloadable power tap.
15. Do not attempt burn wood or other materials in this heater.
16. Do not strike the glass of fireplace.
17. The installation of circuit and socket shall be conducted by certificated electrician.
18. When transporting or storing the heater, take care to keep both the unit and power cord/plug dry, free from excessive vibration and away from heat sources.
19. This appliance comes equipped with an overheat protection safety device. Should the appliance begin to overheat for any reason, it will automatically turn all heater functions of the appliance off. The appliance will have to be reset prior to continuing use. To reset the overheat protection safety device, turn all controls, wait 15 minutes, plug the appliance back in and turn on.
20. Please use the socket with excellent earth, fuse and earth electrode.
21. Please ensure the earth leakage protection is always connected as per electrical circuitry code.
22. Please pull out the power plug when cleaning, maintaining or remove the fireplace.
23. In order to avoid overheating, do not cover the heater.

## SAVE THIS MANUAL

You will need this manual for safety instructions, operation procedures, and warranty. Put it and the original invoice in a safe, dry place for future reference.

**Reminder :** Please pay attention to the operation steps and technical specifications.

**Warning :** Operating instructions shall be followed strictly; otherwise, it may cause fireplace damage.

**Warning:** Operating instructions shall be followed strictly; otherwise, it may cause fire, or serious injury or cause disease or dead.

### Note:

A 10AMP, 230V circuit is required to operate this appliance. Dedicated circuit is preferred but not essential in all cases, a dedicated circuit will be required if, after installation, the circuit breaker trips or the fuse blows on a regular basis when the heater is operating. Additional appliance on the same circuit may exceed the current rating of the circuit break.

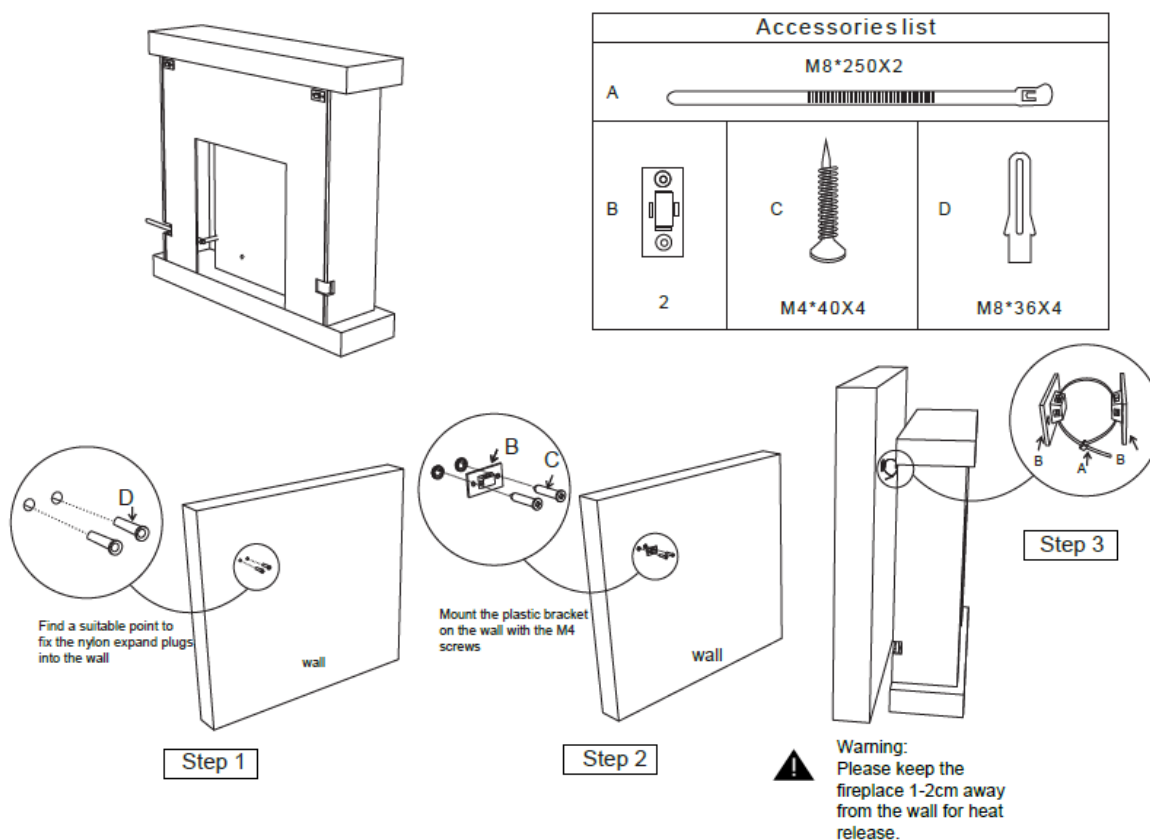
### Warning:

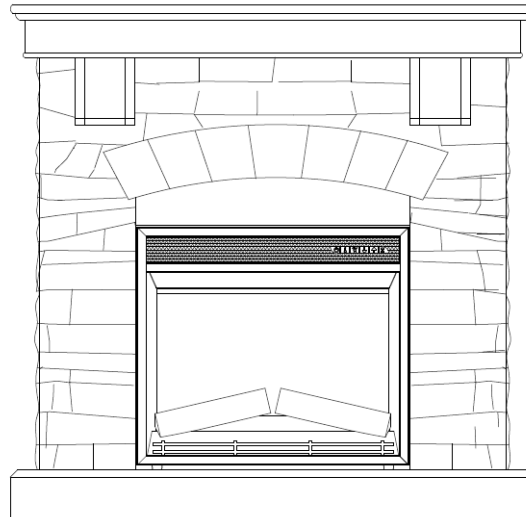
1. Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.
2. Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.
3. Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

## INSTALLATION: (wall mounting fixings included)

1. Please confirm the power is off when you start installation.

### WALL MOUNTING INSTRUCTIONS

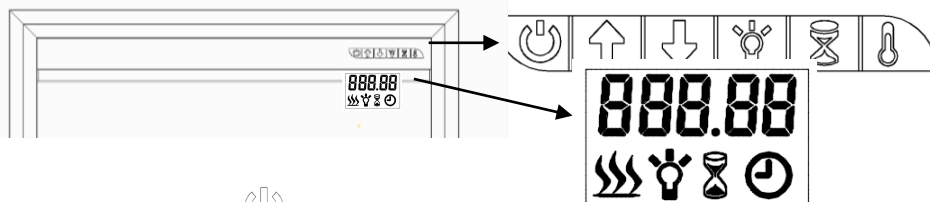




Front view

1. Plug in the unit into the power, the power should be no less than 10Amp/230V AC. If the power cord is not long enough, you can use an extension cord that the power is no less than 2000W.

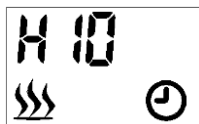
## OPERATING INSTRUCTIONS : CONTROL PANEL:



### Master Power Switch



Push this button to turn electric fireplace on. Two short beeps that increase in pitch sound when switched on and three beeps that decrease in pitch sound when switched off will be heard. Once turned on, the on screen display shows the following:



When switched on, the heating level, set temperature and clock icon are displayed. The display disappears after 60 seconds without any operation. Press any button to display again.





The default set temperature is 10°C. The heating icon will display and start heating when the room temperature is less than the default setting (10°C). If the temperature is the default temperature it will not heat.

The clock icon will be flashing because the time is not set yet. Please follow the steps in "Time Setting" to set the time.

### Temperature Buttons



Press  to start the temperature setting. Press button  and  to set the temperature.

- Press either button  or  to see the current set temperature on screen.
- Press button  or  to adjust the temperature as desired. If the set temperature is higher than the room temperature detected by appliance, the heating starts. The heating will not start if the set temperature is lower than the room temperature.




NOTE: The temperature range including OFF, from 10°C to 30°C and ON. OFF for no heating, 10°C to 30°C is the selectable temperatures and ON for continuous heating.

NOTE: Once the temperature is set higher than the room temperature, heating will start even it runs under a weekly reset program.

NOTE: At default interface, press button  or  to quick start the temperature setting.




### Brightness Control

Brightness Control is to select the desired flame brightness level.

Press button  to start the brightness setting. Press button  or  to select the brightness level. 5 brightness levels are selectable. Default setting is 3. 5 is the highest level as shown following:






### Delay Off Timer

Press button  start the delay off timer. Press button  or  to select the appropriate time, time will increase from "00 - 30 - 1H - 2H - 3H - 4H - 5H - 6H - 7H - 8H - 9H" or decrease from "9H - 8H - 7H - 6H - 5H - 4H - 3H - 2H - 1H - 30 - 00". The "00" denotes no timer and the "30" denotes 30 min.



NOTE: The timer is approximate and extreme caution is necessary when the electric fireplace is left operating and unattended. Keep children, invalids and pets away from the unit when in use.

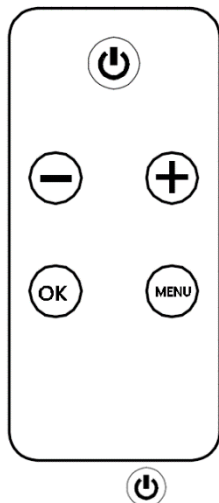
### Celcius/Fahrenheit Setting

Long press button  for 3 seconds to show the current setting. The default temperature readout is Celcius. Press button  or  to change the setting.



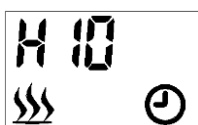
**REMOTE CONTROL:** (Lithium Cell CR2025 3V battery supplied)

This heater includes a remote control. Please follow the following operation instructions to use the remote control.

**ON/OFF**

Press ON/OFF button to start the flame effect.

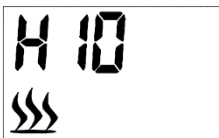
Default interface displays as following:



- The heating icon will display and start heating when the room temperature is less than the default setting (10°C). There will be nothing displayed and no heating if the temperature is the default setting.
- The clock icon will be flashing because the time is not set yet. Please follow the steps in “Time Setting” to set the time.

Two short beeps that increase in pitch sound when switched on and three beeps that decrease in pitch sound when switched off.

When switches on, the heating level, set temperature and clock icon are displayed. The display will disappear after 60 second without any operation. Press any button to display again.

**Heating ON/OFF****Heating Mode Quick Start**

Press button + or - to quick start heat setting (even if the heater is running under a preset weekly program) as following:

- c. Press either button + or - to see the current temperature on screen.
- d. Press button + or - to adjust the temperature as desired. Press button OK to validate the setting. If the set temperature is higher than the room temperature detected by appliance, the heating starts. The heating will not start if the set temperature is lower than the room temperature.

NOTE: The temperature range including OFF, from 10°C to 30°C and ON. OFF for no heating, 10°C to 30°C is the selectable temperatures and ON for continuous heating.

**LOW/HIGH HEATING & SETTING THE TEMPERATURE****High Heating**

At default interface, press button MENU to display H and flashing heating icon as following:



Press OK button to set temperature. The default temperature is 10°C(50°F). It's displayed as follows:



Press button + or - to adjust temperature. If the set temperature is higher than the room temperature detected by appliance, the heating starts. The heating will not start if the set temperature is lower than the room temperature.

### Low Heating

At default interface, press button MENU twice to display L and flashing heating icon as following:



Press OK button to set temperature. The default temperature is 10°C(50°F). It is displayed as follows:



Press button + or - to adjust temperature. If the set temperature is higher than the room temperature detected by appliance, the heating starts. The heating will not start if the set temperature is lower than the room temperature.

### Brightness Control

Brightness Control is to select the desired flame brightness level.

At default interface, keep pressing button MENU to select the Brightness Control, it is displayed “bri” and flashing light bulb icon as following:



Press OK button to start the brightness setting. Press button + or - to select the brightness level.

5 brightness levels are selectable. Default setting is 3. 5 is the highest level as shown following:



### Delay Off Timer

At default interface, keep pressing button MENU to select the delay off timer, it is displayed as "Hour" and flashing timer icon as following:



Press OK button to start the regular timer setting.

Press button + or - to select the desired time.

The time sequence will read 00-30min, 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H and 9H. The default setting is 00 as shown following:



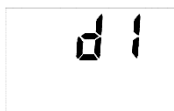
### Down Light

At default interface, keep pressing button MENU to select the down light, it is displayed as "doLi" as following.



Press OK button to start the down light setting.

Press button + or - to select the down light levels. Levels including D1/D2/D3/D4/OFF.



D1 is the brightness level, OFF is no down light.

NOTE: This appliance doesn't have down light function.

NOTE: The display will return to default interface after 15 seconds without any operation on control panel or remote control.

**Mode Selection(Secondary Menu)**

At default interface, keep pressing button MENU to select Mode Selection, it is displayed as “Mode” as following:



Press OK button to access Mode menu.

Press button + or - to select the desired mode.

**1) Open Window Detection Mode**

Keep pressing button MENU to select Mode menu.

Press OK to validate, then + or - to access Open Window Detection Mode. The screen show “OPEN” as following:



Press OK to validate, then button + or - to select ON or OFF. Press OK button to turn on or turn off the Open Window Detection Mode.



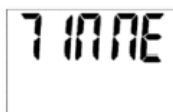
After activating the Open Window Detection, the appliance will automatically shut off the heating when it detects the room temperature decreased more than 4°C in 10 minutes and maintain the decreased temperature not less than 20 minutes.

To restart the heating, adjust the set temperature then press OK button to validate the setting. The Open Window Detection Mode will be OFF after reset the temperature.

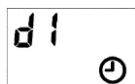
**2) Time Setting**

Keep pressing button MENU to select Mode menu.

Press OK to validate, then button + or - to access Time Setting. It is displayed “TIME” as following:



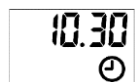
Press OK to validate, then button + or - to select day, D1 for Monday, D2 for Tuesday, D3 for Wednesday, D4 for Thursday, D5 for Friday, D6 for Saturday and D7 for Sunday.



Press OK to validate the day, then button + or - to set time(hour).




Press OK to validate the hour, then button + or - to set time(minute).



Press OK to validate the time setting.

To exit the setting during operation, press button MENU.

If  icon permanently flashes, this indicates that the time is offset following a power cut. It is flashing as a time has not been set.

### 3) Weekly Programming

The time must be set before any programming.

4 pre-set programs are available. Each program includes a time period or several time periods during which the electric fireplace is in heating mode. Outside of the time periods, the electric fireplace is not heating.

The time period of one program may overlap the time period of another.

**Program Definition:**

P1 as Program 1:

Monday to Friday from 05:15 for 4 hours high heating, and Saturday to Sunday from 06:20 for 4 hours low heating.

P2 as Program 2:

Saturday to Sunday from 06:20 for 4 hours low heating.

P3 as Program 3:

Monday to Friday from 17:45 for 4 hours high heating.

P4 as Program 4:

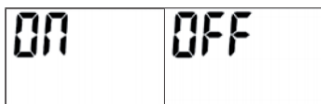
Saturday to Sunday from 16:30 for 4 hours low heating.

Keep pressing button MENU to select Mode menu.

Press OK to validate, then button + or - to access Weekly Programming, it's displayed "ProG" as following:



Press button + or - to select "ON" or "OFF" to turn on or turn off the weekly program.



Press OK to validate.

To exit the setting during operation, press button MENU.

To cancel an existing weekly program, select OFF to turn off the weekly program.

### Manual Setting for Weekly Programming

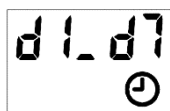
Keep pressing button MENU to select Mode menu.

Press OK to validate, then button + or - to access Manual Setting, it's displayed "MANU" as following:

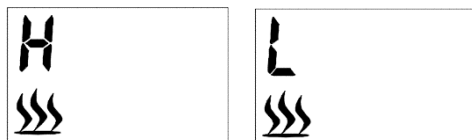


Press button + or - to select the day(s) of program activation or inactivation. Press + or - to select the activation day first, press OK to validate; then press + or - to select the inactivation day, press OK to validate.

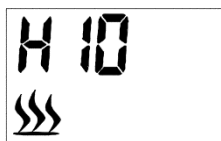
Following example for selecting Monday as activation day and Sunday as inactivation day.



Press button + or - to select the heating level. H for high heating and L for low heating. Press OK to validate.



Press button + or - to set your desired temperature. Press OK to validate.

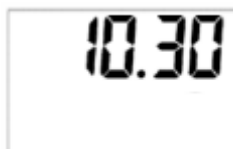


Press button + or - to set the hour of the activation time. Press OK to validate.

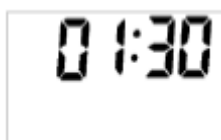




Press button + or - to set the hour of the activation time. Press OK to validate. Please note the minute setting is accumulated by 5 minutes each time.



Press button + or - to select the duration of time period. Press OK to validate. Please note the duration time setting is accumulated by 30 minutes each time.

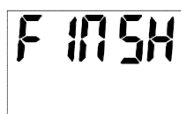


Till now 1<sup>st</sup> time period of program is completed. It is displayed "CON" (confirm).

NOTE: The program cannot run into the next day. The maximum duration can therefore not exceed (for example, if the start time is 20:30, the maximum duration displayed is 4 hours and the real maximum duration is 3 hours 30 minutes).



To continue the setting for 2<sup>nd</sup> time period, press OK to continue. After OK, the screen will return to the interface of day selection for 2<sup>nd</sup> time period.



To finish the setting, press button E(+) or F(-) to find "FINSH", then press OK to finish the setting.

Multi time periods could be used for one day.

Same time period could be used for multiple days.

**NOTE:**

For settings under Mode Selection (Secondary Menu) always remember to press button OK to validate the setting.

Maximum 8 time periods could be used for one program.

After manual setting for weekly program, the relevant program has done the manual setting will update the default program setting accordingly.

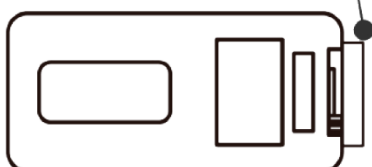
### Restore Factory Defaults

In the state of connecting the power plug, The machine is in standby state. (Do not turn on the power key) Then press and hold the temperature minus ↓ button for 3-6 seconds, and you will hear a beep. Then unplug the power, after 10 seconds, power on again to restore the factory settings.

### Battery Replacement

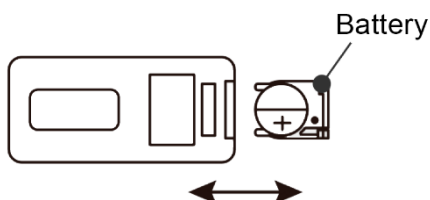
1. For the first time use the protective plastic tab for the battery must be removed.

Remove plastic tab for 1st use



Remove Control

2. For remote control battery replacement, use a Lithium Cell CR2025 3V battery.



**WARNING:** Do not cover the outlet when the appliance is working. Unplug the power cord when you leave the appliance for a long time.

Turn off the appliance, unplug and let cool for at least 10 minutes before attempting to service. Only a qualified professional should attempt to service or repair the appliance.

## Cleaning and Maintenance

**WARNING: AN AUTHORIZED SERVICE REPRESENTATIVE SHOULD PERFORM ANY OTHER SERVICING.**

**WARNING: TO AVOID FIRE, ELECTRIC SHOCK, PERSONAL INJURED, CLEANING AND MAINTENANCE SHOULD BE DONE ONLY WHILE THE ELECTRICAL HEATER IS DISCONNECTED FROM THE POWER SUPPLY.**

## Glass cleaning

Over time, the front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean lint-free cloth or paper towel. To remove fingerprints or other marks, use a soft, damp, lint-free cloth with a good quality household glass cleaner. The front glass panel should always be completely dried with a lint-free cloth or paper towel.

## STORAGE

When not in use, unplug the unit from the power supply and store it in a dry, dust-free location.



**CAUTION: DO NOT USE ABRASIVE CLEANERS ON THE GLASS PANEL!**



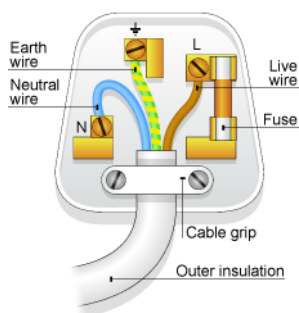
**WARNING: AN AUTHORIZED SERVICE REPRESENTATIVE SHOULD**

### PLUG WIRING (UK & IRELAND)

This appliance is fitted with a BS 1363 10-amp plug. If you have to replace the fuse, only those that are ASTA or BSI approved to BS1362 and with a rated current of 10-amps should be used. If there is a fuse cover fitted, this cover must be re-fitted after changing the fuse. If the fuse cover is lost or damaged the plug must not be used. Spare fuse holders and fuses are available from electrical outlets. If the socket outlets in your home or office are not suitable for this product's plug, the plug must be removed and disposed of safely. Attempts to insert the plug into the wrong socket is likely to cause electric hazard. A replacement plug should be wired according to the following instructions:

### The cable

A mains electricity cable contains two or three inner wires. Each has a core of copper and an outer layer of flexible plastic. This product is earthed; the wires in the cord set are colour coded in the following way:



BLUE	NEUTRAL
BROWN	LIVE
GREEN & YELLOW	EARTH

The diagram shows the key features of a correctly wired three-pin mains plug.


### BATTERIES

- Keep batteries away from children and pets.
- Do not mix used and new batteries.
- Install batteries in accordance with its polarity symbols.
- Remove the batteries if left for long periods.
- Never dispose of batteries in a fire.
- Keep batteries away from children and pets.
- Battery disposal, spent or expired batteries must be properly disposed of and recycled in compliance with local regulations. For detailed information, contact your local authority.
- Follow the battery manufacturer's safety, usage, and disposal instructions.

### DISPOSAL

- Coopers of Stortford use recyclable or recycled packaging where possible.
- Please dispose of all packaging, paper, cartons, packaging in accordance with your local recycling regulations.
- Plastics, polybags – this is made from the following recyclable plastic.



Code & Symbol	 LDPE
Type of Plastic	Low Density Polyethylene
Commonly used for	Shopping bags, bread bags, squeeze bottles, stretch/pallet wrap, bubble wrap, multi-pack can holders
Notes	Usually recyclable supermarket deposit points. Check other plastic films as any non-polythene film e.g. cling film, crisp packets film lids

- At the end of the product's lifespan please check with your local council authorised household waste recycling centre for disposal.

