

**Swan**  
designed for life



# Retro | Teasmade

Model: STM102N/9270  
v2.1

For service call

**01733 404703**



## IMPORTANT INFORMATION - RETAIN FOR FUTURE USE

**When using any electrical appliance, basic safety precautions should always be followed including the following:**

- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or qualified person in order to avoid an electrical hazard.
- Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
- Never immerse the unit in water or any other liquid for cleaning purposes.
- Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
- The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
- Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
- Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
- Do not use the appliance on a gas or electric cooking top or over or near an open flame.
- Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
- This appliance is not suitable for outdoor use. Do not use the appliance for anything other than its intended use.
- Do not carry the appliance by the power cord.
- Do not leave the appliance unattended during use. Always unplug the unit when not in use or before cleaning.



## IMPORTANT INFORMATION - RETAIN FOR FUTURE USE

- Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
- Ensure that the unit is switched off after use.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
- In case of technical problems, switch off the product and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentions precautions and instructions, could affect the safe operation of this product.
- Your appliance must never be switched on through an external timer or any kind of separate remote control system
- DO NOT OVER-FILL THIS PRODUCT



## TECHNICAL DATA

Description: Retro Teasmade  
Model: STM102N/9270  
Input Voltage: 230-240V AC  
Frequency: 50Hz  
Power consumption: 780-850 Watts



### SPARE PARTS REFERENCES:

STM100-01: Ceramic pot



## INTRODUCTION

Thank you for purchasing this Swan TEASMADE. With this iconic product, you are joining a unique group of people – going back some 70 years or more – who just have to be woken with a nice, hot cup of tea in the morning – and who can blame you. Even if tea isn't your thing and you prefer a cup of [that new fangled] coffee in the morning, not to worry. This modern, 21st century TEASMADE can make coffee too! But you can't get the Internet on it – just yet.

Please read all the instructions carefully before using your Swan TEASMADE



## HOW TO USE

Before first use, remove all packaging

It is important to ensure the correct plug adaptor is used when operating in a country not using the UK 13 Amp socket system. If in doubt, consult a qualified electrician.

- Do not remove the teapot from the base during the filling cycle as scolding water will be ejected.
- After filling the tank, ensure the cap is properly secured. Do not open the cap during the boiling cycle
- After the tea making cycle is complete, wait a few minutes before removing the filler cap as it will be hot.
  
- Fill the ceramic jug with water to 1" (25mm) below top.
- Open the lid and remove the tank cap by turning it anti-clockwise
- Pour the water from the jug into the tank and replace the tank cap by turning it clockwise.
- Place the ceramic jug back on it's stand on the TEASMADE, ensuring that it is resting firmly against the safety switch
- Press the TEA NOW button and wait
- In a few minutes the water in the tank will boil and be ejected into the pot. You will hear the traditional TEASMADE woosh! as the water is ejected from the tank into the ceramic pot.
- Once this process is complete, discard the water from the pot
- Your TEASMADE is now clean and ready to use.

### SETTING THE CLOCK

Remove the lid from the Teasmade. There are 2 adjustment knobs. One is to set the clock, the other is to set the alarm. Set the clock first then set the alarm.

### ALARM WITH TEA BUTTON

This button overrides the ON setting of the ALARM ONLY function.

This button has 3 settings:

- SET (for Tea+Alarm)
- OFF (for no function)
- TEA NOW (starts the tea making process on pressing if the tank is filled and the jug is in position)
- In the ON position, tea making will start at selected alarm time.





## HOW TO USE

### ALARM ONLY BUTTON

Set Alarm with Tea button to OFF position.

Use this button when the tea making function is not required. This button has 3 settings:

- SET (for Alarm only)
- OFF (no function)
- SNOOZE (alarm will resound after about 4 minutes)
- Snooze can still be set while alarm is sounding.

### TEA WITH ALARM

Use the jug to fill the tank (do not over-fill). Put Teabags (or required amount of coffee) into the empty jug a place in the jug dock ensuring that the safety switch is pressed.

Put the ALARM+TEA button into the ON position. The tea making process will start at selected alarm time before the alarm sounds. This setting will override the ON setting of Alarm Only function.

### CHANGING THE PICTURE

To remove the picture frame grasp the tag inside the recess on the left of the Teasmade. The photo frame can be pulled out. Change the photo to a suitably sized one of your own and replace the photo from accordingly.

### CLEANING & MAINTENANCE

Ensure the product is unplugged from the mains and completely cooled before cleaning. The pot should be cleaned daily with warm soapy water, then rinsed with clean water. Do not leave water in the tank for long periods. Wait until the product has cooled before emptying the tank. The outside of the unit can be cleaned with a soft cloth moistened with a mild detergent solution.

DO NOT USE CHEMICAL OR ABRASIVE CLEANERS. DO NOT IMMERSE THE UNIT IN WATER.

### DESCALING

Excessive lime scale build-up will hurt your precious TEASMADE! It is important to de-scale the product regularly in order to maintain best performance. Use a good de-scaling agent available from most supermarkets. Fill the tank using the pot and include the de-scaling agent. LEAVE THE FILLER CAP OFF on this occasion. Place the empty pot on it's stand, ensuring it is in contact with the safety switch. Press the TEA NOW button. The water in the tank will boil. Note: With the filler cap off there will be





## HOW TO USE

an increased amount of steam so be careful. Once the water in the tank is boiling, press the TEA NOW button to switch it off.

Carefully replace the filler cap and press the TEA NOW button once again. The water will be ejected into the pot. This will de-scale all the pipes and tubes inside the TEASMADE. Once de-scaling is complete, allow the unit to cool and rinse the tank and pot in clean water.



## DOCUMENTATION

We Swan Products Ltd declare that this product conforms to the following product legislation in accordance with the following directive(s):

2004/108/EEC The EMC Directive (the Electromagnetic Compatibility Directive).

2006/95EC. The LVD Directive (Low Voltage Directive).

2011-65-EU. The RoHS directive (Restriction of Hazardous Substances Directive)

80/590/EEC and 89/109/EEC Food Contact



## WARRANTY

This product is guaranteed for 2 years from the date of original purchase. If any defect arises due to faulty materials of workmanship the faulty products must be returned to the place of purchase. Refunds or replacement is at the discretion of the store.

**The following conditions apply:**

- The product must be returned to the retailer with proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Swan Products Ltd has limited liability for incidental or consequential loss or damage.
- This guarantee is valid in the UK and Eire Only.



## DISPOSAL OF UNIT



Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately. Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items. Please visit [www.weeeiireland.ie](http://www.weeeiireland.ie) for access to information about the recycling of electrical items purchased in Ireland. The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill. Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.





## BS PLUG

The wires in the mains lead are coloured in accordance with the following code:

BLUE	NEUTRAL
BROWN	LIVE
GREEN/YELLOW	EARTH

As the colours of the wire in the mains lead of this appliance may not correspond with the colour markings identifying the terminals on your plug, proceed as follows:

The wire which is coloured BLUE must be connected to the terminal which is marked with the letter N or coloured black. The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured red. The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked with the letter E or (earth symbol) and is coloured GREEN or GREEN/YELLOW.

WARNING: THIS APPLIANCE MUST BE EARTHED



## SWAN BRAND HERITAGE



Camden St, Birmingham

## Did you know...

Components for the Swan Teasmade were still being made at the original Bullpitt & Sons factory on Camden St, Birmingham as recently as 2006.





[www.swan-brand.co.uk](http://www.swan-brand.co.uk)



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what we do



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of our quality



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